



**PART 1 - Instructions For The Spray Extraction Machine**

- 1) Pre-vacuum all areas and pre-spray the areas you are cleaning before using the spray extraction machine.
- 2) Position the machine outside the house near a drain or in a position in the home where you are close to a facility to drain the waste water away.
- 3) Familiarise yourself with the On/Off switches and the solution tank and waste tank.
- 4) Plug the machine in to a socket and check that each vacuum works, and the pump works, by pressing each of the 3 green buttons on the machine. Then switch all 3 off again.
- 5) Attach the vacuum hose to the machine and attach the cleaning wand you require for the job.
- 6) Fill the solution tank with water mixed with cleaning solution (following the recommended guidelines on the product label).
- 7) Turn on the 2 vacuum motors and the pump using the 3 green switches.
- 8) To deliver a measured amount of cleaning solution to the carpet, pull the trigger on the cleaning wand. Rub the wand backwards and forwards whilst spraying the carpet.
- 9) Once you have cleaned a strip of carpet make several dry passes without pulling the trigger to effectively remove all the cleaning solution from the carpet.
- 10) When the waste tank is full the vacuum will automatically shut off letting you know the machine needs emptying and refilling with cleaning solution.
- 11) Empty the waste tank by pulling the black handles up. The waste will pour out of the black spout at the back of the machine. Position this to pour directly into a drain or put a bucket underneath to catch the waste.
- 12) To shut the waste tank off push the black handle down. Do not dispose of the waste in storm drains. It must go through the house drainage system. There are hefty fines if you are caught pouring waste like this into storm drains. Please help to protect the environment.
- 13) Refill the solution tank using the same procedure as before and clean as normal.
- 14) After cleaning, remove any remaining cleaning solution from the solution by removing the wand from the vacuum hose and putting the end of the hose into the solution tank. Turn on the vacuum and suck up all the remaining solution.

- 15) Rinse the waste tank out by pouring water through it and drain off. Remove all debris from the bottom of the waste tank. It is your responsibility to leave the machine as clean as it was when it was presented to you. Failure to do this will result in £10 being deducted from your deposit to cover our cleaning charge.
- 16) Please pack all the hoses away neatly and tidily.

## **PART 2 - Simple Carpet Cleaning Tips To Give You Truly Professional Results**

In order to get the very best results from our carpet cleaning machine / equipment hire / rental package we suggest you follow these tips:

Thoroughly pre vacuum the carpet or upholstery you are cleaning prior to pre spraying it. This removes the compacted dry soil and gives a deeper clean. For optimal results we would recommend hiring our Kirby deep cleaning system package, which has been proven to remove deeply embedded soil, skin and dust mite carcasses more effectively than other cleaning systems.

Do not use more solution than is recommended on the packaging. More is not best. Following the exact measurements on the packaging will give you superior results. It is better to use less than more. Excessive product just builds up residues in the carpet which makes the whole job harder and less effective.

Pre spray the carpet using the spray applicator and our micro splitting product on the heavy traffic areas and any areas where there are spots and stains.

Always use the carpet brush to brush in and agitate the pre spray, this helps to break down the soil particulates. Once you have brushed the pre spray in leave for 5 mins to allow it to work its way deep into the carpet fibres. You should also pre spray upholstery and use a stiff brush to work it in before using the spray extraction machine.

On carpets that have dog urine or other nasty smells it would be advisable to treat the carpet with a deodoriser. This can be added to the solution tank when you begin the spray extraction process after the pre spray phase. Don't forget to order deodoriser with your package if you require it.

Using hot water in the spray extraction machine gives the very best cleaning results. The spray extraction machine will still clean with cold water but always use hot water where possible for optimal carpet cleaning results.

When using the spray extraction machine always make 3 dry passes to thoroughly remove all solution (without pulling the trigger on the wand) to every 1 pass where you are spraying cleaning solution down. You can also use the wand backwards and forwards when you are spraying but should always pull it backwards when you make dry passes. This removes the moisture more effectively, thereby reducing drying times.

Always work backwards when using the spray extraction machine to avoid you walking over areas which have been cleaned. It is advisable to wear the little blue over-shoe booties provided in your package to ensure you do not bring any new dirt onto the cleaned items.

For optimal cleaning results and to ensure your carpets stay cleaner for longer always rinse the carpet thoroughly. This can be done very easily by using the spray extraction machine in the same

way you did when cleaning, using just water in the solution tank thereby rinsing solution residues from the carpet which will prevent your carpets from re-soiling so quickly.

Driers should be positioned so that they blow along the entire length of the room. It is always best to dry the carpet in strips, very much like mowing a lawn. Check that the strip of carpet is dry before moving the drier along to the next strip. The carpet driers are very powerful and it is advisable to remove all breakables from walls and window sills. Always open all the windows in the room you are drying for maximum ventilation, this will speed up drying times.

Protection treatments should be applied directly to the damp carpet after the rinsing process and before the drying process. This will ensure that when you dry the carpet all treatments have been carried out and you can then use the room immediately. Do not use more protection treatment than is recommended.